



18<sup>th</sup> January 2014

Dear member,

CAISA would like to take this opportunity to wish all its members a Prosperous 2014!

In a very short space, the membership in South Africa has grown to more than 70 members and we as South African members form part of a 33 000 member Association (CAI) with an International footprint on every continent.

### **CAI**

CAI was founded in 1973 and has over 33 000 members. CAI provides community associations and the professionals who support them with information and education. Their mission is to inspire professionalism, effective leadership and responsible citizenship. CAI consists of 60 chapters in the USA and one international chapter, being South Africa. CAI also has relationships with Dubai, other Middle East Countries, Australia and Canada, the Far East and Europe.

### **CAISA**

CAISA was founded in 2013, and is a registered NPC. The current Directors are Johan Kruger, Jeff Gilmour, Boet Grobler and AJ van Rensburg. Du Preez Accountants is responsible for the membership administration and finance. CAISA is the first and only CAI International Chapter. Membership is open for individuals such as Estate Managers, management and service providers. The main focus over the next year will be on training, especially training in the M100 course.

### **ARC**

ARC proactively supports the members of Homeowners Associations (HOAs) and Bodies Corporate, as well as their Management teams in the achievement of their vision, which classically is to protect, maintain and enhance the value of the property as well as the lives and lifestyles of their residents.

ARC was founded in 2008 by Jeff Gilmour and today almost 90% of the bigger Estates are members of ARC. ARC membership consists of the HOA's, Bodies Corporate etc.

### **CAISA Membership breakdown: 31 December 2013**

Members:	70 (68% male & 32% female)
M100 program complete:	53
CMCA:	21
PCAM:	2

### **Professional Management Development Program (PMDP)**

CAI and CAISA provide the most comprehensive, expert education courses for community managers seeking to increase their skills, knowledge and job opportunities. Below is a breakdown on how to achieve your PCAM.

1. M100 - Essentials of Community Association Management
2. Certified Manager of Community Associations – Certification (CMCA)
3. Association Management Specialist – Designation (AMS)
  - i. M201 - Facilities Management - available online
  - ii. M202 - Association Communications
  - iii. M203 -Community Leadership - available online
  - iv. M204 -Community Governance
  - v. M205 - Risk Management - available online
  - vi. M206 - Financial Management - available online
4. Professional Community Association Manager – Case study (PCAM)

### **M100 Courses dates**

The *provisional* M100 Course dates for 2014:

- Centurion Golf Estate (Gauteng): Monday 17<sup>th</sup> of March to Wednesday 19<sup>th</sup> of March 2014
- Boschenmeer (Western Cape): Monday 7<sup>th</sup> of April to Wednesday 9<sup>th</sup> of April 2014

### **Communications**

CAI's primary communicates with their members through e-mails and their website ([www.caionline.org](http://www.caionline.org)). Please visit their website and follow them on Facebook for regular updates.

CAISA has our own Facebook page Facebook/pages/CAISA; please join our FB page for news, Blogs etc. The CAISA website is still under construction.

The CAISA Board would like to encourage all the members to be involved and make a difference.

Regards,

**Johan Kruger**  
**Chairman**